

PBF-003-1013001

Seat No.

B. Sc. (Sem. III) (CBCS) (W.E.F. 2016) Examination November / December - 2018

Scientific Technical Communication Skills

Faculty Code: 003

Subject Code: 1013001

Time : $2\frac{1}{2}$ Hours] [Total Marks : 70

Instruction: Figures to the right indicate marks.

1 What is Group Personality? What are the essential characteristics of group personality?

OR

- 1 What skills are necessary as a chairperson for conducting 14 a meeting successfully?
- 2 Draft a memo for the employee who has not completed the work in time. Ask him to give written explanation for the delay.

OR

- 2 Discuss the importance of agenda and important points 14 for developing it.
- 3 Write a detailed note on the objectives of effective oral presentation.

OR

- 3 Discuss the advantages and disadvantages of oral presentation. 14
- 4 Explain the types of attitudes and the ways to reduce 14 Negative Attitude.

OR

- 4 Discuss the factors that shape attitude. 14
- 5 Write short notes on any two of the following: 14
 - (1) Advantages and disadvantages of Fax
 - (2) Advantages of Email
 - (3) Advantages of video conferencing.
 - (4) Common mistakes in web-writing.